# **Benefit highlights**



# Welcome to DeltaCare USA

DeltaCare USA (administered by Delta Dental Insurance Company) provides you and your family with quality dental benefits at an affordable cost. The DeltaCare USA program is designed to encourage you and your family to visit the dentist regularly to maintain your dental health.

When you enroll, you select a contract dentist to provide services. The DeltaCare USA network consists of private practice dental facilities that have been carefully screened for quality.

#### Quality

- Extensive benefits for you and your family
- No restrictions on pre-existing conditions, except for work in progress
- Large, stable network of dentists, so you can enjoy a long-term relationship with your dentist

#### Convenience

- No claim forms to complete
- Easy access to specialty care
- Expanded business hours for toll-free customer service, from 6 a.m. to 7 p.m., Mountain time

#### **Cost savings**

- No deductibles
- Out-of-pocket costs are clearly defined
- Out-of-area dental emergency coverage up to \$100 per emergency
- No annual or lifetime dollar maximums

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# What if I have questions about my DeltaCare USA Program?

#### Eligibility for you and your family

If you meet your group's eligibility requirements for dental coverage, you can enroll in the DeltaCare USA program. You may also enroll eligible dependents. Contact your benefits administrator if you have any questions.

#### Easy enrollment

Simply complete the enrollment process as directed by your benefits administrator. Be sure to indicate a dentist (from the list of contract dental facilities) for both yourself and your eligible dependents. Include the name of your group.

#### How your DeltaCare USA program works

Your selected contract dentist will take care of your dental care needs. If you require treatment from a specialist, your contract dentist will handle the referral for you.

After you have enrolled, you will receive a membership packet that includes an identification card and an Evidence of Coverage that fully describes the benefits of your dental program. Also included in this packet are the name, address and phone number of your contract dentist. Simply call the dental facility to make an appointment.

Under the DeltaCare USA program, many services are covered at no cost, while others have copayments (amount you pay your contract dentist) for certain benefits. See the "Description of Benefits and Copayments" for a list of your benefits.

Please note: Dental services that are not performed by your selected contract dentist, or are not covered under provisions for emergency care below, must be authorized by us to be covered by your DeltaCare USA program.

#### Provisions for emergency care

Under your DeltaCare USA program, you and your eligible dependents are covered for out-of-area dental emergencies (35 or more miles from your contract dentist). Your program pays up to \$100 for out-of-area emergency dental expenses per emergency for each enrollee.

# My dentist is a Delta Dental dentist but is not on the list of DeltaCare USA dentists. Can I still receive treatment from this dentist?

You must receive treatment from your selected DeltaCare USA contract dentist. Please note that Delta Dental dentists are not necessarily DeltaCare USA dentists.

# Do my family members receive treatment from the same DeltaCare USA contract dentist?

You and your eligible dependents may receive care from the same contract dentist, or if you prefer, you may collectively select up to a maximum of three contract dental facilities.

#### Can I change my contract dentist?

You may change contract dentists by notifying us either by phone or in writing, or by visiting our web site (www.deltadentalins.com). If you contact us by the 21st of the month, the change will become effective the first of the following month.

#### Can I have my teeth whitened under the DeltaCare USA program?

External bleaching is a benefit under your program. See the "Description of Benefits and Copayments" and talk to your contract dentist about your options.

#### Does my DeltaCare USA program cover tooth-colored fillings and crowns?

Porcelain and other tooth-colored materials are included as a benefit under your program. The copayment shows you what your out of pocket cost will be.

#### **Highlights of your DeltaCare USA Program**

#### How long does it take to get an appointment with a DeltaCare USA dentist?

Two to four weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may have to wait longer. Most DeltaCare USA dentists are in private group practices, which means greater appointment availability and extended office hours.

#### Are pre-existing dental conditions and work in progress covered?

Treatment for pre-existing conditions, such as extracted teeth, is covered under the DeltaCare USA program. However, benefits are not provided for any dental treatment started before joining the program (that is, work in progress, such as preparations for crowns, root canals and impressions for dentures). Orthodontic treatment in progress may be covered for new DeltaCare USA enrollees. See the "Limitations and Exclusions of Benefits."

#### How does the DeltaCare USA program encourage preventive care?

Your DeltaCare USA program is designed to encourage regular visits to the dentist by having no copayments (fees you pay to the contract dentist) on most diagnostic and preventive benefits. See the enclosed "Description of Benefits and Copayments."

#### Does my DeltaCare USA program cover specialists' services?

Your contract dentist will coordinate your specialty care needs for oral surgery, endodontics, periodontics or pediatric dentistry with an approved contract specialist. There is no additional charge to you for receiving care from a specialist. If there is no contract specialist within your service area, a referral to an out-of-network specialist will be authorized at no extra cost, other than the applicable copayment.

#### What if I have questions about my DeltaCare USA program?

Call Customer Service at 800-422-4234. We have multilingual representatives available from 6 a.m. to 7 p.m. Mountain time, Monday through Friday. Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

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**ENROLLEE** 

#### **SCHEDULE A**

#### **Description of Benefits and Copayments**

The benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the program. Please refer to *Schedule B* for further clarification of benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare USA program and is not to be interpreted as CDT-2009 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association. The American Dental Association may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

CODE	DESCRIPTION	NROLLEE PAYS
	-D0999 I. DIAGNOSTIC Periodic oral evaluation - established patient	No Cost
D0120		
D0140		
D0150		
D0160	·	
D0170		
D0180		
D0210	·	
D0220	Intraoral - periapical first film	. No Cost
D0230	Intraoral - periapical each additional film	. No Cost
D0240	Intraoral - occlusal film	. No Cost
D0250		
D0260		
D0270	3 3 7 3 7 3 7 3 7 3 7 3 7 3 7 3 7 3 7 3	
D0272		
D0273		
D0274	5 5 - p	
D0277 D0330	9	
D0330		
D0415		
D0460		
D0470		
	Accession of tissue, gross examination, preparation and transmission of written report	
	Accession of tissue, gross and microscopic examination, preparation and transmission of written report	
D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for presence	
D.0.00	of disease, preparation and transmission of written report	
D0999	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services)	. No Cost
D1000-	-D1999 II. PREVENTIVE	
D1110		
D1110	<b>3</b> (	
D1120		
	Additional prophylaxis cleaning - child (within the 6 month period)	
	Topical application of fluoride - child - to age 19; 1 per 6 month period	. No Cost
D1206	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients - <i>child to age 19; 1 per 6 month period</i>	No Cost
D1310	Nutritional counseling for control of dental disease	. No Cost
D1330		
D1351	, , , , , , , , , , , , , , , , , , , ,	
D1510	· ·	
D1515	· ·	
D1520	·	
D1525	Space maintainer - removable - bilateral	\$25.00

# **Description of Benefits and Copayments**

D1550	Re-cementation of space maintainer	No Cos
D1555	Removal of fixed space maintainer	No Cos
D2000-	D2999 III. RESTORATIVE	
- Include - When	es polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures. there are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$100.00 per crowr	, beyond
the 6th		
	rement of crowns, inlays and onlays requires the existing restoration to be 5+ years old.	N. O.
	Amalgam - one surface, primary or permanent	
	Amalgam - two surfaces, primary or permanent	
D2160	Amalgam - three surfaces, primary or permanent	
D2161	Amalgam - four or more surfaces, primary or permanent	
D2330	Resin-based composite - one surface, anterior	
D2331	Resin-based composite - two surfaces, anterior	
D2332	Resin-based composite - three surfaces, anterior	
D2335	Resin-based composite - four or more surfaces or involving incisal angle (anterior)	
D2390	Resin-based composite crown, anterior	
D2391	Resin-based composite - one surface, posterior	
D2392	Resin-based composite - two surfaces, posterior	
D2393	Resin-based composite - three surfaces, posterior	
D2394	Resin-based composite - four or more surfaces, posterior	
D2510	Inlay - metallic - one surface	
D2520	Inlay - metallic - two surfaces	
D2530	Inlay - metallic - three or more surfaces	
D2542	Onlay - metallic - two surfaces	
D2543	Onlay - metallic - three surfaces	
D2544	Onlay - metallic - four or more surfaces	
D2610	Inlay - porcelain/ceramic - one surface	
D2620	Inlay - porcelain/ceramic - two surfaces	
D2630	Inlay - porcelain/ceramic - three or more surfaces	
D2642	Onlay - porcelain/ceramic - two surfaces	
D2643	Onlay - porcelain/ceramic - three surfaces	
D2644	Onlay - porcelain/ceramic - four or more surfaces	
D2650	Inlay - resin-based composite - one surface	
D2651	Inlay - resin-based composite - two surfaces	
D2652	Inlay - resin-based composite - three or more surfaces	
D2662	Onlay - resin-based composite - two surfaces	
	Onlay - resin-based composite - three surfaces	
	Onlay - resin-based composite - four or more surfaces	
	Crown - resin-based composite (indirect)	
	Crown - ¾ resin-based composite (indirect)	
	Crown - resin with high noble metal	
	Crown - resin with predominantly base metal	
	Crown - resin with noble metal	-
D2740	Crown - porcelain/ceramic substrate	\$240.00
D2750	Crown - porcelain fused to high noble metal	\$240.00
D2751	Crown - porcelain fused to predominantly base metal	\$140.00
D2752	Crown - porcelain fused to noble metal	\$180.00
D2780	Crown - ¾ cast high noble metal	\$210.00
D2781	Crown - ¾ cast predominantly base metal	\$110.00
D2782	Crown - ¾ cast noble metal	\$150.00
D2783	Crown - ¾ porcelain/ceramic	\$240.00
D2790	Crown - full cast high noble metal	
D2791	Crown - full cast predominantly base metal	\$110.00
D2792	Crown - full cast noble metal	\$150.00
D2794	Crown - titanium	\$240.00
D2910	Recement inlay, onlay or partial coverage restoration	No Cos
D2915	Recement cast or prefabricated post and core	No Cos

Pla	n AZ11A DeltaCare USA Description of Benefits and Copa	yments
D2920	Recement crown	No Cost
D2930	Prefabricated stainless steel crown - primary tooth	
D2931	Prefabricated stainless steel crown - permanent tooth	
D2932	Prefabricated resin crown - anterior primary tooth	
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth	
D2940	Sedative filling	
D2950	Core buildup, including any pins	
D2951	Pin retention - per tooth, in addition to restoration	
D2952	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i>	
D2953	Each additional indirectly fabricated post - same tooth - includes canal preparation	
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation	
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	
D2970	Temporary crown (fractured tooth) - palliative treatment only	
D2971	Additional procedures to construct new crown under existing partial denture framework	
D2980	Crown repair, by report	
D3000-	D3999 IV. ENDODONTICS	
D3110	Pulp cap - direct (excluding final restoration)	No Cost
D3120	Pulp cap - indirect (excluding final restoration)	
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and	
50220	application of medicament	No Cost
D3221	Pulpal debridement, primary and permanent teeth	
D3222		
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	
D3320	Root canal - endodontic therapy, bicuspid tooth (excluding final restoration)	. \$120.00
D3330	Root canal - endodontic therapy, molar (excluding final restoration)	\$250.00
D3331	Treatment of root canal obstruction; non-surgical access	\$55.00
D3332	Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth	. \$55.00
D3333	Internal root repair of perforation defects	\$55.00
D3346	Retreatment of previous root canal therapy - anterior	. \$85.00
D3347	Retreatment of previous root canal therapy - bicuspid	. \$150.00
D3348	Retreatment of previous root canal therapy - molar	\$280.00
D3351	Apexification/recalcification - initial visit (apical closure/calcific repair of perforations, root resorption, etc.)	. \$75.00
D3352		<b>#</b> 50.00
D0050	resorption, etc.)	. \$50.00
D3353		¢50.00
D3/10	perforations, root resorption, etc.)	
D3410 D3421	Apicoectomy/periradicular surgery - anterior  Apicoectomy/periradicular surgery - bicuspid (first root)	
D3421	Apicoectomy/periradicular surgery - molar (first root)	
	Apicoectomy/periradicular surgery - molar (mst root)	
D3426 D3430	Retrograde filling - per root	
D3450	Root amputation, per root	
D3430	Hemisection (including any root removal), not including root canal therapy	
		φ30.00
D4000-		
	es preoperative and postoperative evaluations and treatment under local anesthetic.	¢120.00
D4210	Gingivectomy or gingive lasty - four or more contiguous teeth or tooth bounded spaces per quadrant	
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	. ÞÖU.UU
D4240	quadrant graduating root planing - four or more contiguous teeth or tooth bounded spaces per	\$130.00
D4241	Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per	. ψ100.00
D7441	quadrant	. \$80.00
DASAE	Anically positioned flan	\$125.00

D4260	Osseous surgery (including flap entry and closure) - four or more contiguous teeth or tooth bounded spaces per	
D-1200	quadrant	\$280.00
D4261	Osseous surgery (including flap entry and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	\$225.00
D4263	Bone replacement graft - first site in quadrant	
D4264	Bone replacement graft - each additional site in quadrant	
D4270	Pedicle soft tissue graft procedure	
D4270	Free soft tissue graft procedure (including donor site surgery)	
D4274	Distal or proximal wedge procedure (when not performed in conjunction with surgical procedures in the same	Ψ200.00
D 127 1	anatomical area)	\$45.00
D4341	Periodontal scaling and root planing - four or more teeth per quadrant - limited to 4 quadrants during any 12	·
	consecutive months	\$25.00
D4342	Periodontal scaling and root planing - one to three teeth per quadrant - limited to 4 quadrants during any 12 consecutive months	\$20.00
D4355		Ψ=0.00
	consecutive months	\$25.00
D4910	Periodontal maintenance - limited to 1 treatment each 6 month period	\$15.00
D4910	Additional periodontal maintenance (within the 6 month period)	\$55.00
D5000-	D5899 VI. PROSTHODONTICS (removable)	
	listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, fo	or the first
six mon	ths after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's he denture was originally delivered.	facility
- Rebas	es, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.	
	cement of a denture or a partial denture requires the existing denture to be 5+ years old.  Complete denture - maxillary	\$145.00
D5110	Complete defiture - maximary	
D5120	Immediate denture - maxillary	
D5140	Immediate denture - maximary  Immediate denture - mandibular	
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	•
D5212	Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)	
D5213		Ψ · = σ · σ σ
D3213	Maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps,	£160.00
	rests and teeth)	\$160.00
D5213	rests and teeth)	
D5214	rests and teeth)	\$160.00
	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)	\$160.00 \$210.00
D5214 D5225	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)	\$160.00 \$210.00 \$210.00
D5214 D5225 D5226 D5410	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)	\$160.00 \$210.00 \$210.00 \$10.00
D5214 D5225 D5226 D5410	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust partial denture - maxillary  Adjust partial denture - mandibular	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$20.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$20.00
D5214  D5225  D5226  D5410  D5411  D5421  D5422  D5510  D5520  D5610  D5620	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$20.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture	\$160.00 \$210.00 \$210.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D56670 D5671	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$10.00 \$135.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5710	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Rebase complete maxillary denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5710 D5711	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase complete mandibular denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5710 D5711 D5720	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - maxillary  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase complete mandibular denture  Rebase maxillary partial denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$20.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$10.00 \$20.00 \$10.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5710 D5711 D5720 D5721	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase maxillary partial denture  Rebase maxillary partial denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$135.00 \$55.00 \$55.00 \$55.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5711 D5720 D5721 D5730	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase mandibular partial denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$135.00 \$55.00 \$55.00 \$55.00 \$20.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5711 D5720 D5721 D5721 D5730 D5731	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - mandibular  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase mandibular partial denture (chairside)	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$135.00 \$55.00 \$55.00 \$55.00 \$20.00
D5214 D5225 D5226 D5410 D5411 D5421 D5422 D5510 D5520 D5610 D5620 D5630 D5640 D5650 D5660 D5670 D5671 D5711 D5720 D5721 D5730	rests and teeth)  Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)  Maxillary partial denture - flexible base (including any clasps, rests and teeth)  Mandibular partial denture - flexible base (including any clasps, rests and teeth)  Adjust complete denture - maxillary  Adjust complete denture - mandibular  Adjust partial denture - maxillary  Adjust partial denture - mandibular  Repair broken complete denture base  Replace missing or broken teeth - complete denture (each tooth)  Repair resin denture base  Repair cast framework  Repair or replace broken clasp  Replace broken teeth - per tooth  Add tooth to existing partial denture  Add clasp to existing partial denture  Replace all teeth and acrylic on cast metal framework (maxillary)  Replace all teeth and acrylic on cast metal framework (mandibular)  Rebase complete maxillary denture  Rebase mandibular partial denture	\$160.00 \$210.00 \$10.00 \$10.00 \$10.00 \$10.00 \$20.00 \$20.00 \$20.00 \$20.00 \$10.00 \$10.00 \$10.00 \$135.00 \$55.00 \$55.00 \$55.00 \$20.00

Plar	n AZ11	1A <b>DeltaCare USA</b>	<b>Description of Benefits and Copayments</b>
D5750	Reline	complete maxillary denture (laboratory)	\$60.00
D5751		complete mandibular denture (laboratory)	
D5760		maxillary partial denture (laboratory)	
D5761		mandibular partial denture (laboratory)	
D5820		partial denture (maxillary) - limited to 1 in any 12 consecut	
D5821		n partial denture (mandibular) - <i>limited to 1 in any 12 consec</i>	
D5850		conditioning, maxillary	
D5851		conditioning, mandibular	
D5900-	D5999	VII. MAXILLOFACIAL PROSTHETICS - Not Covered	
D6000-	D6199	VIII. IMPLANT SERVICES - Not Covered	
D6200-	D6999	IX. PROSTHODONTICS, fixed (each retainer and each [bridge])	pontic constitutes a unit in a fixed partial denture
	a crown the 6th ເ	and/or pontic exceeds six units in the same treatment plan, an unit.	Enrollee may be charged an additional \$100.00 per unit,
- Řeplad	cement o	of a crown, pontic, inlay, onlay or stress breaker requires the exi	
		- cast high noble metal	
D6211		- cast predominantly base metal	
D6212		- cast noble metal	
D6240		- porcelain fused to high noble metal	
D6241		- porcelain fused to predominantly base metal	
D6242		- porcelain fused to noble metal	
		- porcelain/ceramic	
D6250		- resin with high noble metal	
D6251		- resin with predominantly base metal	
D6252		- resin with noble metal	
D6600		porcelain/ceramic, two surfaces	
D6601 D6602	-	porcelain/ceramic, three or more surfaces	
D6603		cast high noble metal, two surfaces	
D6604	•	cast predominantly base metal, two surfaces	
D6605	•	cast predominantly base metal, three or more surfaces	
D6606	•	cast noble metal, two surfaces	
D6607	-	cast noble metal, three or more surfaces	
	•	- porcelain/ceramic, two surfaces	
D6609		- porcelain/ceramic, three or more surfaces	
D6610	-	- cast high noble metal, two surfaces	
D6611		- cast high noble metal, three or more surfaces	
D6612	-	- cast predominantly base metal, two surfaces	
D6613	Onlay -	- cast predominantly base metal, three or more surfaces	No Cost
D6614	Onlay	- cast noble metal, two surfaces	\$40.00
D6615	Onlay -	- cast noble metal, three or more surfaces	\$40.00
D6720	Crown	- resin with high noble metal	
D6721	Crown	- resin with predominantly base metal	\$95.00
		- resin with noble metal	
		- porcelain/ceramic	
		- porcelain fused to high noble metal	
D6751		- porcelain fused to predominantly base metal	
		- porcelain fused to noble metal	
D6780		- ¾ cast high noble metal	
		- ¾ cast predominantly base metal	
		- ¾ cast noble metal	
		- <sup>3</sup> / <sub>4</sub> porcelain/ceramic	
		- full cast high noble metal	
D6791		- full cast predominantly base metal	
192 סט	Crown	- full cast noble metal	

Pla	an AZ11A DeltaCare USA Description o	of Benefits and Copayments
D6930	Recement fixed partial denture	No Cost
D6940		
D6970 D6972		• •
	preparation	
D6973	Core buildup for retainer, including any pins	
D6976	Each additional indirectly fabricated post - same tooth - includes canal preparation	\$25.00
D6977 D6980		
D7000	D-D7999 X. ORAL AND MAXILLOFACIAL SURGERY	
	des preoperative and postoperative evaluations and treatment under local anesthetic.	
D7111		No Cost
	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	
D7210		
2.2.0	of tooth	
D7220	Removal of impacted tooth - soft tissue	
D7230		
D7240		
D7241		
D7250		
D7270		
D7280		
D7282	·	
D7283		
D7286		
D7310		
D7311		
D7320		•
D7321		
D7450		· ·
D7451		
D7471		
D7472	Removal of torus palatinus	
	Removal of torus mandibularis	
D7510		
D7960		
D7970		
D7971	Excision of pericoronal gingiva	\$55.00
D0000	D-D8999 XI, ORTHODONTICS	
- The lis	isted Copayment for each phase of orthodontic treatment (limited, interceptive or comprehen ent. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, may apply. Retention Copayment includes adjustments and/or office visits up to 24 months.	sive) covers up to 24 months of active
	Pre and post orthodontic records include:	
	The benefit for pre-treatment records and diagnostic services includes:	\$200.00
D0210		
D0322		
D0330	Panoramic film	
D0340	Cephalometric film	
D0350	Oral/facial photographic images	
D0470		
	The benefit for post-treatment records includes:	\$70.00
D0210		
D0210		
	<u> </u>	
D8010	·	
D8020	Limited orthodontic treatment of the transitional dentition - child or adolescent to age	19\$950.00

### Plan AZ11A DeltaCare USA Description of Benefits and Copayments

boost Elimited of thodolitic treatment of the adolescent defitition - adolescent to age 19	
D8040 Limited orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,150	
D8050 Interceptive orthodontic treatment of the primary dentition	
D8060 Interceptive orthodontic treatment of the transitional dentition	00.0
D8070 Comprehensive orthodontic treatment of the transitional dentition - child or adolescent to age 19\$1,700	0.00
D8080 Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19\$1,700	00.0
D8090 Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,900	00.0
D8660 Pre-orthodontic treatment visit	5.00
D8680 Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)	5.00
D8999 Unspecified orthodontic procedure, by report - includes treatment planning session	0.00
D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES	
D9110 Palliative (emergency) treatment of dental pain - minor procedure	5.00
D9211 Regional block anesthesia	
D9212 Trigeminal division block anesthesia	
D9215 Local anesthesia	
D9220 Deep sedation/general anesthesia - first 30 minutes	
D9221 Deep sedation/general anesthesia - each additional 15 minutes	
D9241 Intravenous conscious sedation/analgesia - first 30 minutes	5.00
D9242 Intravenous conscious sedation/analgesia - each additional 15 minutes	
D9310 Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician \$10	
	5.00
D9440 Office visit - after regularly scheduled hours\$25	5.00
D9450 Case presentation, detailed and extensive treatment planning	Cost
D9940 Occlusal guard, by report - limited to 1 in 3 years\$100	
D9951 Occlusal adjustment, limited\$35	5.00
D9952 Occlusal adjustment, complete\$55	5.00
D9972 External bleaching - per arch - limited to one bleaching tray and gel for two weeks of self treatment	5.00
D9999 Unspecified adjunctive procedure, by report - includes failed appointment without 24 hour notice - per 15 minutes	
of appointment time\$10	00.0

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide specialized services, and are referred by the assigned Contract Dentist, must be authorized by Alpha. The Enrollee pays the Copayment specified for such services.

Procedures not listed above are not covered, however, may be available at the Contract Dentist's "filed fees." "Filed fees" means the Contract Dentist's fees on file with Alpha. Questions regarding these fees should be directed to the Customer Service department at 800-422-4234.

#### **SCHEDULE B**

#### **Limitations of Benefits**

- The frequency of certain Benefits is limited. All frequency limitations are listed in Schedule A, Description of Benefits and Copayments.
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by Alpha, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Alpha is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

#### **Exclusions of Benefits**

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
  - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
  - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9972, External bleaching, per arch, or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, an authorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.

## **Limitations and Exclusions of Benefits**

- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

#### NOTE: THIS IS ONLY A BRIEF SUMMARY OF THE PLAN.

The Group Dental Service Contract must be consulted to determine the exact terms and conditions of coverage. A Certificate of Coverage will be sent to you upon enrollment.

In Arizona, DeltaCare USA is underwritten by Alpha Dental of Arizona, Inc. and administered by Delta Dental Insurance Company. These companies are financially responsible for their own products.

#### **Customer Service**

800-422-4234 Monday through Friday 6 a.m. to 7 p.m., Mountain time

Provided by:

#### Alpha Dental of Arizona, Inc.

12898 Towne Center Drive Cerritos, CA 90703-8546

Administered by:

**Delta Dental Insurance Company** 12898 Towne Center Drive Cerritos, CA 90703-8546

www.deltadentalins.com



